



*Florida State*  
University  
Office of Financial Aid

Name \_\_\_\_\_

Empl ID \_\_\_\_\_

Date \_\_\_\_\_

## 2019-2020 SOCIAL SECURITY CARD STATEMENT

In regards to your current Free Application for Federal Student Aid (FAFSA), we have received notification from the Federal Processors indicating your name and/or social security number does not correspond with either the Social Security Administration's records (SSA) or the National Student Loan Database records (NSLDS).

1. If you reported the wrong social security number on your FAFSA, you are advised to file a new FAFSA with the correct social security number.
2. If your social security number and/or name are correct but not found in the Social Security Administration (SSA) database, you must contact the SSA office at 1-800-375-5283.
  - a. Once you have contacted SSA to update your information, you must **submit a copy of your Social Security card to the Office of Financial Aid**. In addition, you must resubmit your **FAFSA** by reentering your name and selecting "Data Correct".
    - \*Ensure that you *send* your updated FAFSA and not just *save* the changes.
3. In regards to FAFSA comment code 138, The National Student Loan Data System (NSLDS) found your reported Social Security Number (SSN) on their database, but your name and date of birth did not match. Therefore, this FAFSA transaction does not contain the financial aid history that is associated with your reported SSN.
  - a. Submit a copy of your Social Security card to the Office of Financial Aid